



Center Name: Children's World Child Development Center Inc.			Address: 2103 E First St. Alamogordo, NM 88310			Phone: (575)434-3150		
License Number: 157141	Issue Date: 04/27/2017	Expiration Date: 04/26/2018	Type: 4 Star Child Care Center			Status: Licensed		
Capacity Over Age 2: 70 Under Age 2: 25 Night Care: 0 Playground: 55						Census Over 2: 17 Under 2: 1		
Days and Hours of Operation								
	<u>Monday</u>	<u>Tuesday</u>	<u>Wednesday</u>	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>	<u>Sunday</u>	
Opening Times:	06:00 AM	06:00 AM	06:00 AM	06:00 AM	08:00 AM	Closed	Closed	
Closing Times:	06:00 PM	06:00 PM	06:00 PM	06:00 PM	06:00 PM			
# of Classrooms: 5		Purpose: Complaint		Date: 11/21/2017		Time: 11:45 AM		
Comments Citation to complaint received 09/29/2017.								



A SURVEY OF YOUR FACILITY HAS BEEN MADE AND YOU ARE NOTIFIED OF NON-COMPLIANCE OF THE REGULATIONS AS NOTED BELOW:

Licensure	
8.16.2.11 A TYPES OF LICENSES	N/A
8.16.2.11 B RENEWAL OF LICENSE	N/A
8.16.2.11 D NON-TRANSFERABLE RESTRICTIONS OF LICENSE	N/A
8.16.2.12 A, K, M LICENSING ACTIONS AND ADMINISTRATIVE APPEALS	N/A
8.16.2.17 E, F SURVEYS FOR CHILD CARE FACILITIES	N/A
8.16.2.18 D COMPLAINTS	N/A
8.16.2.21 A LICENSING REQUIREMENTS	N/A
8.16.2.21 B CAPACITY OF CENTERS	N/A
8.16.2.21 C INCIDENT REPORTING REQUIREMENTS	N/A
Administrative Requirements	
8.16.2.22 A ADMINISTRATION RECORDS	N/A
8.16.2.22 B MISSION, PHILOSOPHY AND CURRICULUM STATEMENT	N/A
8.16.2.22 C POLICY AND PROCEDURES	N/A
8.16.2.22 D FAMILY HANDBOOK	N/A
8.16.2.22 E CHILDREN'S RECORDS	N/A
8.16.2.22 F PERSONNEL RECORDS	N/A
8.16.2.22 G PERSONNEL HANDBOOK	N/A
Personnel & Staffing	
8.16.2.23 A PERSONNEL AND STAFFING REQUIREMENTS	N/A
8.16.2.23 B STAFF QUALIFICATIONS AND TRAINING	N/A
8.16.2.23 C STAFF/CHILD RATIOS AND GROUP SIZES	N/A

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Services & Care of Children		
8.16.2.24 A GUIDANCE	N/A	
8.16.2.24 B NAPS OR REST PERIOD	N/A	
8.16.2.24 C ADDITIONAL REQUIREMENTS FOR INFANTS AND TODDLERS	N/A	
8.16.2.24 D DIAPERING AND TOILETING	N/A	
8.16.2.24 E ADDITIONAL REQUIREMENTS FOR CHILDREN WITH SPECIAL NEEDS	N/A	
8.16.2.24 F ADDITIONAL REQUIREMENTS FOR NIGHT CARE	N/A	
8.16.2.24 G PHYSICAL ENVIRONMENT	N/A	
8.16.2.24 H SOCIAL-EMOTIONAL RESPONSIVE ENVIRONMENT <u>Deficiencies</u> Educator(s) in the Pre-K class room(s) was/were not calm when a stressful situation occurred when two staff members began to argue. The owner appropriately requested another staff member to remove the children during the altercation but the children were present when the altercation first escalated. The employee is no longer employed at the center. Regulation: 8.16.2.24H(1) <u>Corrective Action Plan</u> Educators should remain calm in stressful situations. Date to be Completed: 12/21/2017 <u>Deficiencies</u> Educators in the Pre-K class room(s) failed to model appropriate social behaviors, interactions and empathy. They failed to respond to children that were sad in a caring and sensitive manner when two staff members began to argue. Although the children in the Pre-K classroom were removed, the altercation proceeded to the front of the building where the children in the classrooms in the front of the center could hear the arguing. Regulation: 8.16.2.24H(4) <u>Corrective Action Plan</u> Educators will model appropriate social behaviors, interactions and empathy. Educators will respond to children that are angry, hurt, or sad in a caring and sensitive manner. Date to be Completed: 12/21/2017	Non-compliance	
8.16.2.24 I EQUIPMENT AND PROGRAM	N/A	
8.16.2.24 J OUTDOOR PLAY AREAS	N/A	
8.16.2.24 K SWIMMING, WADING AND WATER	N/A	
8.16.2.24 L FIELD TRIPS	N/A	
Food Service		
8.16.2.25 B MEALS AND SNACKS	N/A	
8.16.2.25 C MENUS	N/A	
8.16.2.25 D KITCHENS	N/A	
8.16.2.25 E MEAL TIMES	N/A	
Health & Safety Requirements		

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Health & Safety Requirements		
8.16.2.26 A HYGIENE	N/A	
8.16.2.26 B FIRST AID REQUIREMENTS	N/A	
8.16.2.26 C MEDICATION	N/A	
8.16.2.27 A-D ILLNESS REQUIREMENTS FOR CENTERS	N/A	
8.16.2.28 A-H TRANSPORTATION REQUIREMENTS FOR CENTERS	N/A	
Buildings, Grounds & Safety		
8.16.2.29 A HOUSEKEEPING	N/A	
8.16.2.29 B PEST CONTROL	N/A	
8.16.2.29 C MECHANICAL SYSTEMS	N/A	
8.16.2.29 D WATER AND WASTE	N/A	
8.16.2.29 E LIGHTING, LIGHTING FIXTURES AND ELECTRICAL	N/A	
8.16.2.29 F EXITS AND WINDOWS	N/A	
8.16.2.29 G TOILET AND BATHING FACILITIES	N/A	
8.16.2.29 H SAFETY COMPLIANCE	N/A	
8.16.2.29 I SMOKING, FIREARMS, ALCOHOLIC BEVERAGES, ILLEGAL DRUGS AND CONTROLLED SUBSTANCES	N/A	
8.16.2.29 J PETS	N/A	

Please note: Per CYFD regulation NMAC 8.16.2, failure to comply with the corrective action plans as noted above, may result in further action taken against the licensee.

		11/21/2017		11/21/2017	
Surveyor: Steven Wells		Date	Facility Rep: Rosa Barraza		Date